

WE GET IT.

ABOUT PALMETTO TECHNOLOGY GROUP

Palmetto Technology Group (PTG) is located in Greenville, SC and serves companies across the southeast.



Building and maintaining networks and infrastructure, PTG works as an outsourced IT support team for area law firms. PTG specializes in legal IT support and remains committed to customer retention and satisfaction.

PTG provides outsourced legal IT support including:

- Practice Management Applications
- Document Management Systems
- Remote Connectivity
- Secure Extranets to Share Client Files

WHY DO GREENVILLE'S TOP LAW FIRMS TRUST PTG?

PTG understands the importance of billable hours and why it is critical for each hour to be captured and billed correctly. Whether your practice bills by the hour or a flat fee, every second counts. With our industry knowledge and experience with software programs such as LexisNexis Time Matters, PTG helps you stay up and running with your applications and infrastructure so that you can easily and consistently document time entry and time management.

Our PTG technicians are college educated or have technical degrees in their areas of expertise. We deliver on our promises and respond to all support inquiries within one hour or less. Our response time is impeccable. We understand that if your server is down, your time application is down, and both of these significantly hinder – or halt – billable hours.

At PTG, we understand that each law firm is unique and each runs its operations differently than others. Once onsite at your organization, PTG evaluates processes and workflows, reviews documentation and paperless operations, and assesses every situation. Only then can we offer the right solution to solve the specific issue your practice is facing. And did we mention that we are forward thinking – we keep you current and ahead of the game so that you can compete with larger firms and give your clients excellent service.

If you'd like us to take a look at your practice, register on our website for a no cost, no obligation, onsite assessment by one of our engineers. We come to you and look at your hardware, software, processes, and more. It's a mini audit, and it doesn't cost you a dime. You'd be surprised at how many of our customers started with an

audit or with a simple phone call to us stating, "Our email is down. Help."

CERTIFICATIONS & INDUSTRY KNOWLEDGE

PTG is certified in many technical areas and because of this knowledge, we can more quickly and effectively serve your needs and address your issues. Our relationships and constant training with the right vendors mean your law firm is the recipient of the benefits.

- LexisNexis Certified Solution Provider
PTG is the only Time Matters solution provider within a 100-mile radius. All consultants certified through LexisNexis are required to attend regular training classes and pass rigorous exams for the products on which they are certified.
- Microsoft Small Business Specialist
- Microsoft Certified Partner



REGISTER FOR GET OUT OF JAIL FREE

As a way to allow you to try our services and to get to know our technicians, visit our website to sign up for one free hour of technical support. It's our "Get out of Jail Free" card.

Your computers, printers, and mobile devices break at times, and you need a break too. This break is on us.



WHEELS UP WEDNESDAYS

Every Wednesday, it's wheels up for PTG. We'll wheel on over to your place and BACK IT UP. Each business is eligible for a FREE review of your backup strategy...and 30 free days of remote backup services. First come, first served. It's our way of saying thanks.



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